

May 14<sup>th</sup> 2012

To Whom It May Concern

I have known Stephan Orange personally for a number of years and am more than happy to provide a character reference.

I have found Stephan to be a reliable and honest individual. His overwhelming passion for delivering excellent customer service within the hospitality industry is outstanding.

Stephan has a great desire to exceed all expectations and has some very clear goals within the industry. He has worked at many top restaurants and has glowing recommendations from each of these. He has a bubbly, addictive personality and is quick to adapt to any situation. Stephan works well within a high pressure team environment as well as being quite capable to manage situations on his own. His customer service skills are a rarity in today's hectic world and a fantastic addition to any business that wants to wow their customers.

I personally am in the events industry and would not hesitate to recommend Stephan for any position he is applying for within the hospitality/events industry and am happy to discuss further with any potential employer.

Regards

A handwritten signature in black ink, consisting of a stylized 'C' followed by a long horizontal line.

**Carmel Horvath**  
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